

# TERMS & CONDITIONS

## The Pines Hotel

1. All payments made are non-refundable & cannot be transferred under **ANY** circumstances. Should you not make full payment as requested the Pines Hotel reserves the right to cancel your booking and re-let the places.
2. Due to the variations in party numbers, we cannot guarantee where your table will be situated. Where possible, priority will be given in order of bookings made. You can request where you would like your table to be situated, although this is a request only and is not guaranteed.
3. The doors open at 7pm and dining is at 7.30pm prompt. Tables are to be taken **no later** than 7.30pm please.
4. All artistes are booked to appear. Any non-fulfilment by the artist is not the responsibility of the Pines Hotel.
5. In the unfortunate event that the Pines Hotel has to cancel any party night, an alternative date or venue will be offered or a full refund given.
6. No drinks are to be brought onto the premises. Any one found in possession of the above will be asked to leave, along with the rest of their party.
7. **Strictly no jeans, tracksuits or trainers** please. Smart dress only. It is the responsibility of the party organiser to inform the rest of their party.
8. Bottles and glasses are strictly forbidden on the dance floor. You will be asked to leave by the DJ or management if you are found in possession of the above.
9. The number of people paid for in your party is the number expected to arrive. Please do not ask anyone else to join your party after the meal. For fire and safety reasons this is strictly forbidden.
10. We operate a non-smoking policy throughout our function rooms, facilities are provided outside.
11. Payment of a deposit will acknowledge your acceptance of our terms and conditions